

# Research Notice

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Information about research companies working on our behalf.

Sometimes we use research companies to conduct research on our behalf. It is important for us to carry out research to find out what concerns consumers have, so we can develop policies and provide better information to help consumers.

We do this by **telephone** or **face-to-face**.

If a researcher calls to your door always be prepared to ask for ID. If you have any concerns about phone calls, please [contact us](#).

If you would like further information on this, call us on 028 9025 1600 or email [info@consumercouncil.org.uk](mailto:info@consumercouncil.org.uk).

For more information on bogus callers, including how to report them, [click here to visit the ScamwiseNI website](#).